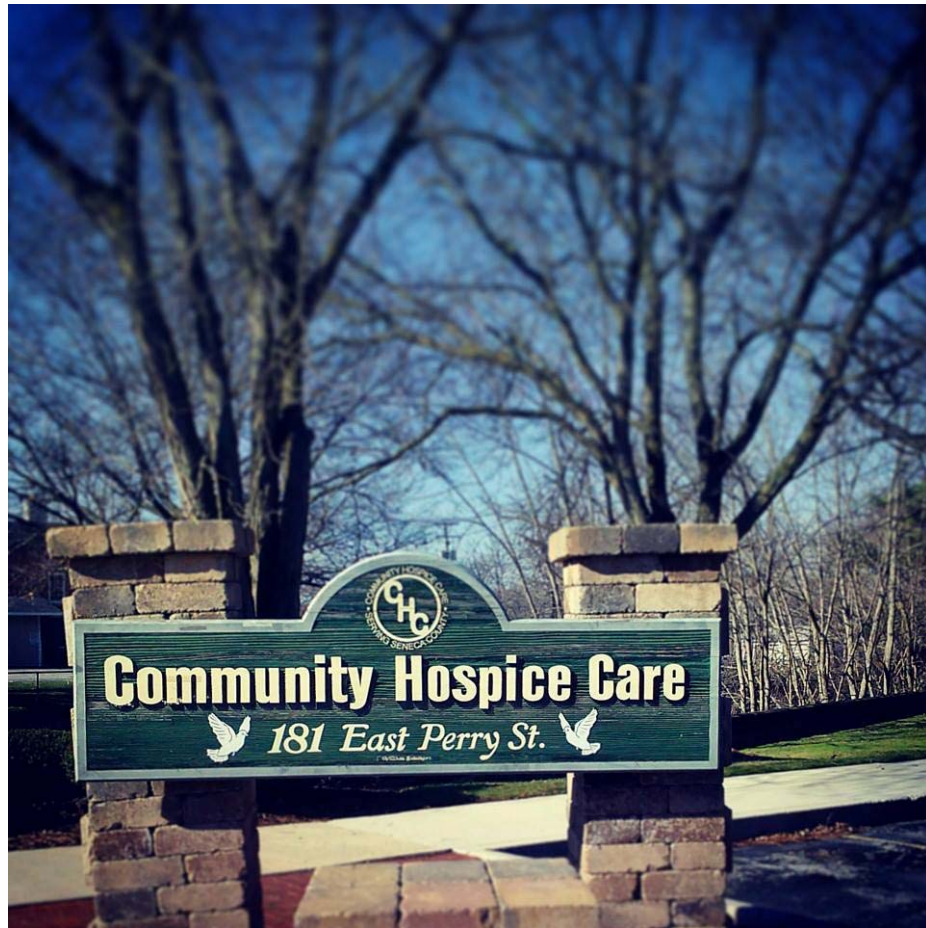


Community Hospice Care 2015-2016 Annual Report



181 E Perry Street

Tiffin, Ohio 44883

www.communityhospicecare.com



Community Hospice Care

Organizational Vision

To be the provider of choice for quality hospice care in our area, continually enhancing our role in a life-affirming climate to terminally ill patients and their families.

Mission Statement

Community Hospice Care offers compassionate, quality service to people in the final stages of life and support to their families in Seneca County and the surrounding communities.

Purpose

Community Hospice Care hopes to increase the significance of a terminal patient's remaining days through the provision of an umbrella of physical care, emotional support, and encouragement to the patient's ability to remain in the home setting for as long as possible.

Philosophy

Hospice affirms life. It exists to provide support and care for persons in the last stages of incurable diseases so that they might live as fully and comfortably as possible. It recognizes dying as an inevitable process whether or not resulting from disease. It neither hastens nor postpones death. Hospice exists in the hope and belief that through appropriate care and the promotion of a caring community sensitive to their needs, patients and families may be free to attain a degree of mental and spiritual preparation for death that is satisfactory to them.

The Mission of Community Hospice Care (CHC) is simple and unpretentious: *Community Hospice Care offers compassionate, quality service to people in the final stages of life and support to their families in Seneca County and the surrounding communities.* It embodies what makes CHC special to our community, that a group of dedicated volunteers and employees strives to make a difference in the lives of those we serve.

Community Hospice Care is a local hospice and it provides care regardless of the ability of the patient or family's ability to pay. It is the community that Community Hospice Care serves, which supports us as an organization. Without any of these parts, we could not exist. This past year, the Board of Directors, staff and the volunteers implemented the strategic plan for Community Hospice Care. At the forefront of the work and the discussions was our duty to the community reflected in our title and a cornerstone of our mission.

One of the ways we keep our mission focused on the patient rather than the patient's ability to pay is through the many fundraising events, some through Community Hospice Care and others because of the community initiatives. The Festival of Trees, Add-A-Bow, the Duck Waddle are traditions in the Tiffin community. We are grateful to be included in the Baumann Car Raffle since its inception and the "Rock for Life" event were among the many community-sponsored events.

We cannot survive without the organizations and their support toward our mission. The United Way grants through Fostoria and Tiffin show the community support. The programming efforts with the Seneca County Fair and St. Francis Senior Ministries are just a couple of examples. We feel, since community is in our name, that we also have an obligation to our community. As a hospice, we are here for the good of our patients, not to make a profit.

Being affiliated with Community Hospice Care over the last thirteen years has been an honor. It is special to serve an organization with a mission toward the common good and to do it with a group of like-minded people, whether they be a volunteer staff or Board member.

Sincerely,

A handwritten signature in cursive script that reads "Gene Chintala".

Gene Chintala
Board President for 2015-2016



COMMUNITY HOSPICE CARE

181 E. Perry Street • Tiffin, OH 44883
Phone: 419-447-4040 • Fax: 419-447-4657

Email: info@communityhospicecare.com * Website: communityhospicecare.com

EXECUTIVE DIRECTOR: (includes Volunteer and Performance Improvement)	Mikki King
PATIENT CARE COORDINATOR & HA SUPERVISOR:	Dianne Sours, RN-BC
HOSPICE NURSES:	Bridget Auble, RN Lenore Bergstrom, RN Amanda Hays, RN Lori Clouse, RN
MEDICAL SOCIAL SERVICES/ BEREAVEMENT COORDINATOR:	Alice Frazier-Snook. LSW
SPIRITUAL COORDINATOR:	Rev. Jan Kucera
OFFICE MANAGER:	Crystal Thomas, RHIT
RECEPTIONIST:	Jill Gooding
MARKETING, FUNDRAISING & SAFETY COORDINATOR:	Nancy Stover
HOSPICE AIDES:	Frieda Cooley Marge Gibson Pat Holmer Lori Myers Kelsey Strahm Anne Luzader Christin Perdue
MEDICAL DIRECTOR:	Krishnaiah Garlapati, MD
PHARMACIST:	Stan Scarbrough, RPh



Community Hospice Care has earned
Joint Commission's Gold Seal of Approval™



COMMUNITY HOSPICE CARE BOARD COMMITTEES 2015-2016

Executive Board

Gene Chintala	President
Dan Kontak	Vice President
Sr. Janet Hay	Secretary
Bernie Kirian	Treasurer

Nominating Committee

Brett Might-Chair
Robb Mack
Nancy Nusser
Amy Somodi
Gene Chintala
Mikki King-Exec. Director

Finance Committee

Bernie Kirian -Chair
Linda Ritzler - Accountant
Gene Chintala
Steve Shuler
Mikki King-Exec. Director

Monitoring Committee

Dan Kontak-Chair
Geri Hammer
Dr. Jeremy Mashburn
Gene Chintala
Mikki King-Exec. Director

Long Range Planning Committee

Steve Shuler – Chair
Sister Janet Hay
Pam Kelbley
Jeff Lanzer
Gene Chintala
Mikki King- Exec. Director

Fundraising Committee

Bernie Kirian- Chair
Amy Somodi
Merre Phillips (Community Member)
Nancy Stover
Mikki King
Gene Chintala

Rights and Ethics Committee Board Representative

Sister Janet Hay

Professional Advisory Committee

Brett Might

Note: The President of the board and Executive Director are ex-officio members of all committees.



Kroger Cares

The organizations members have enrolled in the Kroger Rewards program by registering their Kroger Plus cards online and choosing Community Hospice Care as the organization of choice. Every time a registered member then swipes the plus card at Kroger they will then donate 5% of the purchased amount to the organization.



Rock For Life

Rock for Life was formed in 2015 by a small group of individuals to celebrate all types of music and benefit Community Hospice Care. This even is held in June each summer in downtown Tiffin. The event includes bands, food, music and more. Community Hospice Care is the beneficiary of this event.



Festival of Trees

The Festival of Trees is a fundraising event that is done at Elizabeth Schaefer Gymnasium. This event wherein local businesses, clubs, groups and individuals are invited to provide/donate quality items which will be displayed and sold in either a live or silent auction.



Lucky 10

We sell Lucky 10 tickets for \$10 per ticket with a chance to win 1st \$75.00; 2nd \$25.00 and 3rd \$10.00 each month beginning in January and running through October. Each month the individual's name goes back into the drawing for the next month.



Add A Bow

The Community Hospice Care Add-A-Bow Trees are located at the IGA Store in Tiffin and The Tiffin Hardware. Church and civic groups as well as individuals sell bows for the trees for \$1.00 donation. It only takes one person to work at a time selling. An individual usually will work for two hours or more and groups provide coverage for one or more days. We sell bows the day after Thanksgiving until December 23rd.

Baumann Big Charity Raffle

For \$5.00 per ticket with all proceeds to benefit charities, Baumann Auto Group is graciously donating a car to a lucky winner. Community Hospice Care will be selling tickets for \$5.00 a piece to win one of these vehicles. 100% of proceeds will benefit Community Hospice Care along with other surrounding area charities

BAUMANN AUTO GROUP
14TH ANNUAL BIG CHARITY RAFFLE

Amazonsmile



AmazonSmile is a simple and automatic way for you to support Community Hospice Care every time you shop, at no cost to you. When you shop at smile.amazon.com, you'll find the exact same low prices, vast selection and convenient shopping experience as Amazon.com, with the added bonus that Amazon will donate a portion of the purchase price to your favorite charitable organization. You can choose from nearly one million organizations to support.

Signature Society

Through the years we have held to our mission of providing a comprehensive program of supportive care for the terminally ill patients and their families. Thanks to individuals like you and the generosity of our community, we have always held a non-profit status and have never charged any patients for our services.

The Board of Directors has initiated a giving club named the Signature Society. This society was established in 2003 to coincide with our twentieth (20th) year anniversary.

We are excited and hope you will choose to be a member of this prestigious club because it will grow immensely over the years and will guarantee our future existence.

Please call 419-447-4040 for more information.



Legacy Club

This club was established in 2006 for families to remember their deceased loved ones or to honor those who have special meaning in their lives. These special Bricks and Blocks are available to purchase in memory of or in honor of these special people.

There are several different “Club Levels” that can be purchased. Dove Club, \$50-\$99; Cherub Club, \$100-\$249 Angel Memorial Club, \$250-\$499; Heavenly Club, \$500-\$999; Visionary Business Club, \$1000-\$2499 and the Everlasting Endowment Club, \$2500 or more. The bricks and blocks are placed in the yard of Community Hospice Care’s building.

Please call 419-447-4040 for more information.

Community Hospice Care Bereavement

We offer all of the same bereavement services to anyone referred to us in the community who were not in the hospice program, 350 community bereaved used our services. Our services range from mailings, telephone calls, support groups, children's bereavement camp, personal visits, counseling services and special holiday programs.



BEREAVEMENT PROGRAM/SUPPORT SERVICES

Community Hospice Care as a community resource seeks to support anyone caring for a family member or friend, or to anyone affected by the death of a loved one. The bereavement program offers guidance and companionship during transition after loss. The following services are available to anyone at no cost.



SPECIFIC SUPPORT PROGRAMS

Hospice offers a variety of support programs that are open to the community as well as hospice families.

- **Holiday Support Gathering** - offered at various locations.
- **General Grief Support** – Both open and closed session groups are available. We ask that you commit for the full time period.
- **Exploring Life's Changes**- provides individual support for children who are coping with illness or death of a loved one. Seasonal workshops and day camps, are available as needed with age specific activities including story time, making memory books, videos and more.

**Community Hospice Care and several staff members
belong to the following organizations:**

- American Health Information Management Association
- Better Business Bureau
- Faith in Action National Membership Network
- Fostoria United Way
- Hospice and Palliative Nurses Association
- Inter Agency Forum
- Kiwanis Club of Tiffin
- Leadership Seneca County Alumnae
- NASW- National Association of Social Workers
- National Association for Social Workers
- National Family Caregivers Association
- National Hospice and Palliative Care Organization
- Northwest Ohio Health Information Management Association
- NW Ohio Directors, PCC's, Volunteer Coordinator's, Bereavement Coordinator's, Spiritual Coordinator's, Social Worker's
- Ohio Council for Home Care
- Ohio Health Information Management Association
- Ohio Hospice and Palliative Care Organization
- Rotary Club of Tiffin
- SCHRA
- Seneca County Community Council
- Seneca County Health Alliance
- Seneca Networking Professionals
- Seneca Regional Chamber of Commerce
- Seneca Regional Chamber of Commerce – Chamber Ambassadors
- Seneca County Young Professionals
- SIEDC Marketing Committee
- Society for Human Resource Management
- Summit Business Group
- SWAGG (Social Worker & Geriatric Group)
- Tiffin – Seneca United Way
- Tiffin Safety Council
- WOCN-National and Mid East Region
- Y-Wives



Staff Members Serve on the following Community Boards/Committees:

- Senior Day at The Seneca County Fair
- St. Francis Home Ethics Committee
- Suicide Prevention Coalition of Seneca & Wyandot Counties
- The Salvation Army Advisory Board
- Y-Wives Board

COMMUNITY OUTREACH/SPEAKING ENGAGEMENTS

FISCAL YEAR JULY 1, 2015 - JUNE 30, 2016

JULY HOURS: 0.25

Community Hospice Care - WTTF

AUGUST HOURS: 0.00

FISCAL YEAR TO DATE: 0.25

SEPTEMBER HOURS: 0.00

FISCAL YEAR TO DATE: .25

OCTOBER HOURS: 0.00

FISCAL YEAR TO DATE: .25

NOVEMBER HOURS: 0.00

FISCAL YEAR TO DATE: .25

DECEMBER HOURS: 0.00

FISCAL YEAR TO DATE: .25

JANUARY HOURS: 0.5

SNP

FISCAL YEAR TO DATE: .75

FEBRUARY HOURS: 0.00

FISCAL YEAR TO DATE: .75

MARCH HOURS: .75

Mohawk High School Class

FISCAL YEAR TO DATE: 1.50

APRIL HOURS: 0.00

FISCAL YEAR TO DATE: 1.50

MAY HOURS: 0.00

FISCAL YEAR TO DATE: 1.50

JUNE HOURS: 0.00

FISCAL YEAR 2015 - 2016 TOTAL HOURS: 1.50

COMMUNITY ACTIVITIES

FISCAL YEAR JULY 1, 2015- JUNE 30, 2016

JULY HOURS: 44.25

Seneca County Commission on Aging Senior Day, Clyde Blood Pressure Checks, Tiffin Blood Pressure Checks, Rotary Club Meeting, United Way Stuff the Bus, Willard Blood Pressure Checks, Seneca County Fair, Senior Day at the Seneca County Fair, Seneca County Fair, Seneca County Fair, Kiwanis Board Meeting, SNP, Alzheimer's Walk Marketing Meeting, Kiwanis Club Meeting, United Way Stuff the Bus, Fostoria United Way, Y-Wives Officer Meeting, SNP, Senior Day at the Seneca County Fair, Seneca County Fair

AUGUST HOURS: 64.25

FISCAL YEAR TO DATE: 108.50

Rock for Life, Seneca County Fair, Clyde Blood Pressure Checks, NCOESC Opening Day, Tiffin Blood Pressure Checks, Attica Senior Day, Rotary Club Meeting, Willard Blood Pressure Checks, Tiffin Around The Town, Safety Council, Rotary Club Meeting, Rock for Life, SNP Meeting, NCOESC Opening Day, Attica Senior Day, SNP Meeting, PCC/Executive Director Meeting, Tiffin Seneca United Way, Tiffin Around The Town, SNP Meeting

SEPTEMBER HOURS: 39.75

FISCAL YEAR TO DATE: 148.25

SNP, Tiffin Seneca Flea Market, Clyde Blood Pressure Checks, Safety City for Safety Council, Willard Blood Pressure Checks, SNP, Safety City for Safety Council, Tiffin Seneca Heritage Festival Parade, Safety Council, Y-Wives, Attica Blood Pressure Checks, SNP One on One Meeting, SNP, Leadership Seneca County, Kiwanis Family Picnic, Safety City, Safety City for Safety Council, Tiffin Seneca Heritage Festival Parade, Walk to End Alzheimer's Paint the Town Purple Judging, Y-Wives Board, Y-Wives and United Way Campaign Meeting

OCTOBER HOURS: 56.00

FISCAL YEAR TO DATE: 204.25

SNP, Tiffin Seneca United Way, HU Patricia Adams Lecture Series, Clyde BP Checks, Tiffin BP Checks, SNP, Willard BP Checks, St. Francis Wellness Extravaganza, Tiffin Seneca United Way, Tiffin Safety Council, SNP, Chamber Annual Dinner, Cancer Retreat Planning Meeting, WASA Meeting, Suicide Prevention Meeting, Tiffin Seneca United Way Storybook Festival, HU Patricia Adams Lecture Series, Tiffin Seneca United Way Campaign Meeting, Leadership Seneca County, Hoot in the Park, PTO Spirit Night, Fostoria United Way, PTO Meeting, OCHCH Northwest Ohio Meeting, SNP, Tiffin Seneca United Way, Y-Wives Board Meeting, Y-Wives, Chamber Annual Meeting, SNP

NOVEMBER HOURS: 35.75

FISCAL YEAR TO DATE: 240.00

Tiffin BP Checks, Memorial Service, SNP, Y-Wives Extravaganza, Willard BP Checks, Tiffin Safety Council, Attica BP Checks, Willard Memorial Service, Cancer Retreat, Seneca County Health Alliance Meeting, The Salvation Army Christmas Sign-up, Leadership Seneca County, SCHRA, Leadership Marketing Meeting, The Salvation Army Kettle Pick-up, SNP, The Salvation Army Kettle Pick-up

DECEMBER HOURS: 13.50

FISCAL YEAR TO DATE: 253.50

The Salvation Army Kettle Pickup, SNP, Leadership Seneca County Marketing Committee, Kiwanis Christmas Parade, The Salvation Army Kettles, SNP, Tiffin Seneca United Way Campaign Lunch, The Salvation Army Kettles, The Salvation Army Kettle Pickup, Willard Blood Pressure Checks, Tiffin Seneca United Way Campaign Lunch, SNP, Tiffin Area Safety Council

COMMUNITY ACTIVITIES
FISCAL YEAR JULY 1, 2015- JUNE 30, 2016

JANUARY HOURS: 27.00

FISCAL YEAR TO DATE: 280.50

Leadership Marketing Committee Meeting, SNP Christmas Party, Leadership Seneca County, Chamber Ambassador Meeting, Fostoria United Way, SNP, The Salvation Army Advisory Board, Leadership Meeting, Y-Wives Board Meeting, Y-Wives, Tiffin Seneca United Way, Clyde Blood Pressure Checks, SNP, Tiffin Blood Pressure Checks, Willard Blood Pressure Checks, Tiffin Safety Council

FEBRUARY HOURS: 19.25

FISCAL YEAR TO DATE: 299.75

Clyde Blood Pressure Checks, Tiffin Blood Pressure Checks, Willard Blood Pressure Checks, TU Volunteer Fair, Safety Council, Fostoria United Way Annual Dinner, Y-Wives Luncheon, Leadership Meeting, Y-Wives Meeting, SNP, Tiffin Seneca United Way, Chamber Ambassadors, Heidelberg Volunteer Services, Tiffin University Volunteer Fair, Leadership Meeting, Y-Wives Lunch, Fostoria United Way Annual Meeting

MARCH HOURS: 32.75

FISCAL YEAR TO DATE: 332.50

Chamber Ambassadors PR Meeting, Salvation Army Meeting, Leadership Seneca County, Chamber Ribbon Cutting, SNP, SIEDC Marketing Meeting, Fostoria Sharing Kitchen, Chamber Ambassador Meeting, Leadership Seneca County Meeting, Y-Wives Board Meeting, Y-Wives, Salvation Army Board Meeting, Salvation Army Meeting, GSH Health Fair, SNP, Clyde Blood Pressure Checks, Willard Blood Pressure Checks, Fostoria Sharing Kitchen, Safety Council, GSH Health Fair

APRIL HOURS: 39.75

FISCAL YEAR TO DATE: 372.25

Heidelberg Patricia Adams Lecture Series Dinner, Leadership Seneca County, Chamber Ambassador Meeting, Leadership Seneca County 5K, SCHRA, SIEDC Annual Meeting, SNP, Women Inspiring Leadership Social Media Meeting, Welty Ribbon Cutting, Tiffin Area Safety Council, Y-Wives Board Meeting, Y-Wives Luncheon, SIEDC Marketing Meeting, Riehm's After 5 , Tiffin Seneca United Way Meeting, Clyde Blood Pressure Checks, Heidelberg Patricia Adams Lecture Series Dinner, Tiffin Blood Pressure Checks, Willard Blood Pressure Checks, SIEDC Annual Meeting, Tiffin Area Safety Council, Y-Wives Luncheon, Riehm's After 5. Tiffin Flea Market

MAY HOURS: 43.00

FISCAL YEAR TO DATE: 415.25

SNP, Walmart, Clyde Blood Pressure Checks, Tiffin Blood Pressure Checks, IGA, Willard Blood Pressure Checks, Healthy Wealthy Wise Health Fair, Chamber Ribbon Cutting, United Way Annual Dinner, Walmart, Rotary Club Meeting, Pit Stop, Leadership Seneca County, Leadership Seneca County Graduation, Chamber Before 9 Event, Healthy Wealthy Wise Health Fair, Chamber Ribbon Cutting, SNP, United Way Annual Dinner, Chamber Ambassador Meeting, The Salvation Army Board, Y-Wives Luncheon

JUNE HOURS: 60.00

Tiffin Seneca Public Library Wellness Fair, SNP, SNP Happy Hour Networking Event, Tiffin Walmart, Flea Market, Clyde Blood Pressure Checks, Tiffin Blood Pressure Checks, North Central Electric Co-op Day, Wall St. Pub and Grill Ribbon Cutting, Willard Blood Pressure Checks, IGA, Rock for Life, Tiffin Area Safety Council, Tiffin Seneca Public Library Wellness Fair, SNP Happy Hour Networking Event, Buffalo Wild Wings Ribbon Cutting, Safety Council Meeting, Y-Wives Board Meeting, Tiffin Seneca United Way, North Central Electric Co-op Day. Theis/Hawkes Ribbon Cutting, SNP, Wall Street Ribbon Cutting, SCHRA, Seneca County Health Alliance, SIEDC Marketing Meeting, Rock for Life, Safety Council, Leadership Seneca County Presentation

FISCAL YEAR 2015-2016 TOTAL HOURS: 475.25

Community Hospice Care Committee List

Ethics- yearly & prn. Considers ethical issues

1. Social Worker – Alice Frazier-Snook*
2. Medical Director – Dr. Garlapati
3. Clergy – Rev. Dr. Kucera
4. Consumer – Bev Foos
5. Board Member – Sister Janet Hay
6. Executive Director – Mikki King
7. Dianne Sours – RN-BC

Professional Advisory (PAC) – meets every other month; Responsible for development and revision of PI plan as needed. Department heads report

1. Marketing Coordinator – Nancy Stover *
2. Leadership PCC – Dianne Sours – RN-BC
3. Executive Director – Mikki King
4. LSW/Bereavement – Alice Frazier-Snook
5. Medical Director – Dr. Garlapati
6. Board Member – Brett Might

Performance Improvement – Meets monthly. Will identify areas of opportunity for improving organizational performance

1. Executive Director – Mikki King*
2. Marketing Coordinator – Nancy Stover
3. Dianne Sours – RN-BC
4. Dr. Garlapati – Medical Director
5. Office Manager – Crystal Thomas
6. Alice Frazier-Snook, LSW, Soc Worker\
Bereavement Coordinator

* Denotes Chairperson

Management of Information

Meets every other month. Generates, collects, and analyzes data to understand the principles of info of management

1. Office Manager –Crystal Thomas, RHIT*
2. Executive Director – Mikki King
3. Volunteer – Clyde Booze
4. Receptionist –Jill Gooding
5. Dianne Sours –RN-BC

Environment of Care(Safety) – Meets monthly & prn

1. Marketing-Nancy Stover*
2. Dianne Sours - RN-BC
3. Maintenance – Mike Davidson
4. Tim Galvin - Volunteer
5. Executive Director – Mikki King
6. Medical Director – Dr. Garlapati

Pharmacy – Meets quarterly and prn. Continually updates CHC staff on all aspects of pharmacy/therapeutics

1. Dianne Sours – RN-BC*
2. Pharmacist – Stan Scarbrough
3. Medical Director – Dr. Garlapati
4. Executive Director – Mikki King
5. Lenore Bergstrom, RN
6. Amanda Hays, RN
7. Lori Clouse, RN

Record Review – Meets monthly; review patient charts for accuracy

1. Dianne Sours – RN-BC*
2. RN Staff



COMMUNITY HOSPICE CARE

181 E. Perry Street • Tiffin, OH 44883
Phones: 419-447-4040 • Fax: 419-447-4657

Email: info@communityhospicecare.com • Website: www.communityhospicecare.com

Scope of Services/Standards

Community Hospice Care provides services to anyone who meets the following criteria:

- ◆ is certified by a physician to have a terminal illness and a limited life expectancy of six months or less should the disease proceed its normal course
- ◆ lives in the service area
- ◆ has a designated primary caregiver
- ◆ is no longer seeking aggressive treatment

Hospice provides comfort measures through pain and symptom management. Patients may expect a quick response to reports of pain. The emotional, social, and spiritual needs are also addressed.

The care is provided by the Hospice Team, which includes physician, nurses, social workers, hospice aides, religious advisor, and trained volunteers. The team meets weekly every Wednesday at 1:00 p.m. in the Community Hospice Care Conference Room. All patients/family members are welcome to attend this confidential meeting.

Hospice care is paid for by Medicare, Medicaid, and some private insurances. Hospice also receives monies from United Way and private donations.

NO ONE IS DENIED CARE BECAUSE OF FINANCIAL NEED

**NO ONE WILL RECEIVE A BILL FOR CARE PROVIDED BY
COMMUNITY HOSPICE CARE**

The following services are provided by Community Hospice Care:

- ◆ Four levels of care: routine, inpatient, respite and continuous
- ◆ RN visits (unlimited), 24 hour on call availability
- ◆ Caregiver Education
- ◆ Social Worker visits as needed.
- ◆ Spiritual visits as needed.
- ◆ DME's-- beds, wheelchairs, oxygen, etc...
- ◆ Medications for pain and symptom control pertinent to the terminal diagnosis
- ◆ Bereavement for 14 months after death; counseling, newsletters, support groups
- ◆ Continuous care on an emergency basis
- ◆ Hospice Aide/Homemaker services/Feeding patient services
- ◆ RT, PT, OT, Dietary counseling and Speech
- ◆ Life Review
- ◆ Volunteer Services



Community Hospice Care has earned the
Joint Commission's Gold Seal of Approval™



CRITERIA FOR COMMUNITY HOSPICE CARE ADMISSION

1. Patient is terminally ill with a medical prognosis of six months or less should the disease proceed its normal course.
2. Certification by the attending physician and CHC's physician that the patient is terminally ill.
3. Patient is no longer seeking curative treatment but is seeking comfort measures and palliative treatment only.
4. Patient has an identifiable, capable, and reliable caregiver willing to accept responsibility for the patient's care, **OR**
5. Patient resides in a long term care or assisted living facility with which we contract: St. Francis Home, Freidman Village at St. Francis, Autumnwood Care Center, Tiffin Developmental Center, Ruffing Family Care Center in Tiffin or Bloomville, Heritage Village in Clyde, Gardens at Clyde, The Willows of Bellevue, Bellevue Care Center, Elmwood at the Springs, Elmwood at the Shawhan, Seneca House, St. Catherine's Manor of Fostoria, Independence House and Good Shepherd Home in Fostoria, Willows at Willard, and Hillside Acres Nursing Home in Willard.
6. Patient resides in Seneca, Southwest Huron County or neighboring areas.

EXCLUSIONS FROM COMMUNITY HOSPICE CARE SERVICES

1. Conditions that are not terminal in nature.
2. A prognosis that does not carry a life expectancy of six months or less.
3. Patient is receiving active treatment for the disease process, which is not considered palliative in nature. Questions regarding appropriateness due to aggressive treatment will be referred to the hospice medical director for consideration.
4. Absence of a primary caregiver.
5. **Room & Board at the contracted Long Term Care Facilities is not paid for by Community Hospice Care with the exception of the 95% Medicaid client's obligation.**





COMMUNITY HOSPICE CARE

181 E. Perry Street • Tiffin, OH 44883

Phone: 419-447-4040 • Fax: 419-447-4657

Email: info@communityhospicecare.com • Website: communityhospicecare.com

CURRENT GRANTS

BA Seitz Grant – the assembly of remembrance teddy bears for hospice families with small children.

Community Initiative Fund United Way of Fostoria Grant – linen supply program to aid terminally-ill Fostoria residents.

Community Initiative United Way of Fostoria Grant – drugs/biologicals not related to the terminal diagnosis (drugs not normally covered by CHC). Will pay \$100.00 to the patient per month with receipt presentation. Fostoria residents only.

Episcopal Church Women --I-PAD & Tap to Talk Software

Geary Grant – housekeeping, up to 4 hours every other week for patients living in Fostoria.

Greater Fostoria Community Foundation Grant – installation of and monthly payment for Lifeline services for patients living in Fostoria.

Greater Fostoria Community Foundation Grant – bathing and grooming of patients living in Fostoria.

Life Review Grant – video recording of patient/family telling their life story. The video will be cut and edited and presented to the patient/family with the help of hospice volunteers.

Meschech Frost Trust Grant – “Employed Caregiver Support”, will pay up to 9 hours per day (45 hours per week maximum) for working caregivers who live with and support the patient. Family hires and pays the certified aide then presents receipt to Community Hospice Care for reimbursement.

Tiffin Charitable Foundation Grant – installation of and monthly payment for Lifeline services.

United Way of Fostoria – compound drugs, Fostoria patients only.

VFW – unmet needs of veterans.

**The Community Hospice Care Social Worker is available to further explain these services.
Please contact Community Hospice Care if you have any questions.*



Community Hospice Care has earned the
Joint Commission's Gold Seal of Approval™



2015 Community Hospice Care Committee Goals

Professional Advisory Committee

1. Place a Medicare/Joint Commission/Policy question in the weekly memo
2. Review Medicare COP's and Joint Commission Standards
3. Develop new policies as needed
4. Review 100% of CHC policies
5. Continue to educate staff on policy changes and updates as revision are made
6. Review new Policy Manuals for purchase

Management of Information Committee

1. To hold an annual in-service
2. To review 100% of MOI policies
3. Train staff to utilize ICD-10 CM coding

Pharmacy & Therapeutics Committee

1. Offer one educational in-service to all staff
2. Review 100% of pharmacy related policies by 12/31/2015
3. Offer one pain control in-service for all RN's

Performance Improvement

1. To hold at least one PI in-service during 2015
2. To update PI notebook and circulate to inform 100% of staff.
3. To update all story boards
4. To review a policy monthly with staff during the staff meeting to increase staff knowledge
5. To offer 4 office/fundraiser Volunteer training/information classes in 2015

Environment of Care

1. Provide a minimum of one staff in-services in 2015
2. Provide a minimum of four periodic safety drills for emergency procedures in 2015
3. Monitor one in-house DME monthly for patient safety and cleanliness
4. Attend monthly Tiffin Area Safety Council meetings
5. Re-design the Emergency Management Plan for 2015

Ethics

1. To offer Ethical in-servicing for CHC Staff and the Community at least twice per year.
2. To attend at least 2 ethics related seminars/conferences
3. To be available to assist staff, patients and others when/if confronted with ethical concerns
4. To provide monthly ethical updates in weekly memos

Community Hospice Care 2015-2016 Volunteers

Linda Aumend
Montanna Bachtel
Hannah Bardash
Clyde Booze
Tom Bridinger
Chuck Burmeister
Mackenzie Byrne
Abby Callahan
Linda Caseman
Jinny Cochie
Evelyn Daniel
Vickie Daniel
Marilyn Deats
Alyssa Eckley
Lois Fey
Paul Fey
Christine Galloway
Laura Galvin
Tim Galvin
Dr. Garlapati
Sara Gebhardt
Sharon George
Sophia George
Alexandria Greer
Steve Hoover
Jonika Hopkins
Callie Jay
Kim Keenan
Chris King
Tim Lacey
Tom Lasky
Rebecca Leasure
Geneva Ludwig
Kyla Mains
Virginia Martin
Shirley Marx
Elaine McCoy
Alaina McHale
Anita Meili
Gene Meili
Esther Miller

Marissa Mowery
Rita Owen
Marilyn Rohrbach
Julie Romanko
Judy Row
Vi Rumschlag
Mary Sauber
Stan Scarbrough
Erin Sehlhorst
Shirley Smith
John Snook
Winnie Snook
Amy Somodi
Ellie Stover
Erika Swingline
Paula Thomas
Ann Tusing
Phyllis Watts



Volunteer Hours
July 2015- June 2016

Month/Year	Patient	Bereavement	Board	Office	Fundraising	Total Vol. Hours	\$ saved	Percentage
Jul/2015	26.33	0	12.77	33.5	31.5	104.1	\$ 544.32	5.10%
Aug/2015	29.8	0	3	32.25	20	85.05	\$ 559.41	5.71%
Sep/2015	29.5	0	15.5	41.08	6	92.08	\$ 645.33	4.89%
Oct/2015	36.25	0	0	32.66	0	68.91	\$ 614.49	5.25%
Nov/2015	30.25	0	13.75	30.91	25	99.91	\$ 549.59	5.42%
Dec/2015	32.41	0	0	27.15	3	62.56	\$ 529.16	6.26%
Jan/2106	32.25	0	17	29.33	0	78.58	\$ 549.69	6.13%
Feb/2016	30.75	0	0	30.5	0	61.25	\$ 549.46	5.47%
Mar/2016	32.75	0	14.32	43.25	0	90.32	\$ 692.86	4.62%
Apr/2016	29.75	0	0	83.49	0	113.24	\$ 1,071.41	10.56%
May/2016	33	0	22.5	25.5	5	86	\$ 517.35	5.47%
Jun/2016	30.08	0	17.75	19	20.5	87.33	\$ 429.16	5.20%
Totals	373.12	0	116.59	428.62	111	1029.33	\$ 7,252.23	5.84%

July 2015 - June 2016: The total volunteer hours were 1029.33 with \$7,252.23 savings by utilizing volunteers.
The average percentage is 5.84% for July 2015 - June 2016.

Volunteers provide companionship, respite, phone calls, friendly visits, office work, inservices, bereavement, crafts, fundraising events, Reiki, Life Review and many other requests to meet the criteria for Medicare.

*Fundraising and Board hours do not count in the 5%.



Community Hospice Care Board of Directors

Terms to Expire 2016

- Nancy Nusser
- Dan Kontak – Vice President
- Bernie Kirian – Treasurer
- Robb Mack
- Sr. Janet Hay – Secretary

Terms to Expire 2017

- Gene Chintala - President
- Brett Might
- Steve Shuler
- Pam Kelbley

Terms to Expire 2018

- Jeff Lanzer
- Amy Somodi
- Dr. Jeremy Mashburn
- Geri Hammer

**COMMUNITY HOSPICE CARE
BOARD COMMITTEE GOALS
2015-2016**

Executive Committee Goals

1. Review Plans
2. Execute strategic plan
3. Review and Modify strategic plan

Monitoring Committee Goals

1. To complete board evaluation during May board meeting and then review and present findings in June.
2. Review the individual evaluation at the March board meeting and then complete same in April.
3. Require all committee meetings to be scheduled at first board meeting.
4. Continue to monitor and report Performance Improvement issues.
5. Send committee reports to committee chairs when follow-up is needed.
6. Review all policies to assure compliance.
7. Monitor use of board committee agenda form and board evaluation form.

Nominating Committee Goals

1. Set meeting dates for the year.
2. Fill vacant board positions.
3. Revise matrix of potential board nominees.
4. Identify positions on board that need to be filled.
5. Recruit for board positions
6. Prepare a slate of officers.
7. Complete year-end report.

Finance Committee Goals

1. Review aging of accounts receivable at least quarterly.
2. Hold at least 2 meetings with Investment Advisor.
3. Review monthly CD/Money Market at least quarterly.
4. Review Grant Report at least quarterly.
5. Address any requests from other committees.
6. Solicit Bid(s) for Annual Financial Review.
7. Prepare Budget for 2015-2016 Fiscal Year.
8. Ensure Board Review IRA 990 form prior to submission to IRS.
9. Submit annual Report for Committee to Monitoring Committee.

Long Range Planning Committee Goals

1. Ensure the momentum of the Strategic Plan continued through completion of actions.

COMMUNITY HOSPICE CARE
 QUARTERLY REPORT
 2015-2016

Statistics

	Jul-Sept		Oct-Dec		Jan-Mar		Apr-Jun		YTD	
	1st Qtr.	%	2nd Qtr	%	3rd Qtr	%	4rd Qtr	%		%
Total Admissions	30		30	100.00%	24	100.00%	18	100.00%	102	100.00%
Carry over from previous	12		12		12		12		48	
Total Patients	42		42		36		30		150	
<i>Total Patients are the amount of patients seen during the month</i>			0							
Discharges/Deaths/Revocations	29	100.00%	24	100.00%	25	100.00%	18	100.00%	96	100.00%
Deaths	29	100.00%	21	87.50%	22	88.00%	16	88.89%	88	91.67%
Discharges	0	0.00%	3	12.50%	1	4.00%	0	0.00%	4	4.17%
No longer meets hospice criteria	0	0.00%	1	4.17%	1	4.17%	0	0.00%	2	2.08%
Transferred to another hospice	0	0.00%	2	8.33%	0	0.00%	0	0.00%	2	2.08%
Revocations	0	0.00%	0	0.00%	2	8.00%	2	11.11%	4	4.17%
Seeking Further Treatment	0	0.00%	0	0.00%	2	8.00%	2	11.11%	4	4.17%
	100.00%		100.00%		100.00%		100.00%		100.00%	
Male Patients	15	50.00%	4	13.33%	11	45.83%	7	38.89%	37	36.27%
Female Patients	15	50.00%	26	86.67%	13	54.17%	11	61.11%	65	63.73%
	100.00%		100.00%		100.00%		100.00%		100.00%	
Youngest Patient (years of age)	58		53		57		57		44	
Oldest Patient (years of age)	94		98		95		97		100	
Average Age by Admissions	77.00		76.00		94.00		89.00		81.00	
Age <1-20	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Age 20-29	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Age 30-39	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Age 40-49	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Age 50-59	2	6.67%	2	6.67%	1	4.17%	1	5.56%	6	5.88%
Age 60-69	4	33.33%	1	3.33%	1	4.17%	5	27.78%	11	10.78%
Age 70-79	9	30.00%	14	46.67%	6	25.00%	4	22.22%	33	32.35%
Age 80-89	8	26.67%	9	30.00%	10	41.67%	3	16.67%	30	29.41%
Age 90+	7	23.33%	4	13.33%	6	25.00%	5	27.78%	22	21.57%

COMMUNITY HOSPICE CARE
QUARTERLY REPORT
2015-2016

Statistics

Volunteer Patient Hours	85.63		98.91		95.75		92.83		373.12
Volunteer Bereavement Hours	0.00		0.00		0.00		0.00		0.00
Volunteer Office Hours	106.83		90.72		103.08		129.99		430.62
Volunteer Fundraising	57.50		169.75		79.75		25.50		332.50
Volunteer Total Cost Savings	\$1,749.06		\$1,693.24		\$1,792.01		\$2,017.92		\$7,252.23
% of Staff Hrs./Vol. Hrs.	5.23%		5.64%		5.40%		7.07%		5.84%
<i>*Clinical Contacts are Patient Contacts/Hours</i>									

652 Cont Care										
651 Routine Care	1522		1543		1535		1301		5901	
655 Inpt Care	7		5		5		4		21.00	
Respite Days (Inpatient)	5		3		3		6		17.00	
Length of Stay: (Discharged Patients)	25	100.00%	24	100.00%	23	100.00%	18	100.00%	90	
Days 1-7	10	40.00%	7	29.17%	9	39.13%	7	38.89%	33	36.67%
Days 8-30	6	24.00%	7	29.17%	8	34.78%	5	27.78%	26	28.89%
Days 31-90	6	24.00%	10	41.67%	6	26.09%	3	16.67%	25	27.78%
Days 91-179	0	0.00%	0	0.00%	0	0.00%	3	16.67%	3	3.33%
Days 180+	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Days 201-300	2	8.00%	0	0.00%	0	0.00%	0	0.00%	2	2.22%
Days over 301	1	4.00%	0	0.00%	0	0.00%	0	0.00%	1	1.11%
	25	100.00%	24	100.00%	23	%	18	100.00%	90	100.00%
Average length of stay	123.05		28.25		65.00		26.40			
Area Locations: (by city)	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
Alvada	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Attica	0	0.00%	0	0.00%	1	4.17%	0	0.00%	1	0.98%
Bellevue	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Bettsville	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Bloomville	1	0.00%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Carey	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fostoria	4	13.33%	3	10.00%	1	4.17%	1	5.56%	9	8.82%
Helena	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Kansas	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
McCutchenville	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
New Riegel	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Plymouth	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Republic	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Sycamore	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Tiffin	24	80.00%	25	83.33%	19	79.17%	15	83.33%	83	81.37%
Willard	0	0.00%	2	6.67%	3	12.50%	2	11.11%	7	6.86%
Area Locations: (by county)	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
Crawford	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Huron	0	0.00%	2	6.67%	3	12.50%	2	11.11%	7	6.86%
Richland	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Seneca	29	96.67%	28	93.33%	21	87.50%	16	88.89%	94	92.16%
Hancock	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Sandusky	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Wood	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Wyandot	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

COMMUNITY HOSPICE CARE
QUARTERLY REPORT
2015-2016

Statistics

Primary Language:	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
English	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
Reimbursement Source:	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
Medicare	27	90.00%	27	90.00%	22	91.67%	16	88.89%	92	90.20%
Medicaid	0	0.00%	2	6.67%	2	8.33%	2	11.11%	6	5.88%
No Fee Patients	1	3.33%	1	3.33%	0	0.00%	0	0.00%	2	1.96%
Insurance	2	6.67%	0	0.00%	0	0.00%	0	0.00%	2	1.96%
Aetna	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
BC/BS	2	100.00%	0	0.00%	0	0.00%	0	0.00%	2	100.00%
Cigna	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Definity Health	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Health Design Plus	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Mutual	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
United Health Care	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Financial Class Days	1534	100.00%	1542	100.00%	1543	100.00%	1311	100.00%	5930	100.00%
Medicaid Days	0	0.00%	23	1.49%	9	0.58%	29	2.21%	61	1.03%
Medicare Days	1431	93.29%	1460	94.68%	1534	99.42%	1282	97.79%	5707	96.24%
Commercial Insurance Days	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
No Fee Days	103	6.71%	59	3.83%	0	0.00%	0	0.00%	162	2.73%
Diagnosis										
Cancer:	12	40.00%	10	33.33%	8	33.33%	6	33.33%	36	35.29%
Average Length of Stay	34.5		18.10		30.10		6.16		24.25	
Cancer Days	414		181		241		37		873	
Abdominal Mass	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Acute lymphocytic leukemia	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Lymphomas nec mult.	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Malignant neo ampula of vater	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Malignant neoplasm of bladder	0	0.00%	0	0.00%	1	12.50%	0	0.00%	1	2.78%
Malignant neoplasm of brain	0	0.00%	1	10.00%	1	12.50%	1	16.67%	3	8.33%
Malignant neoplasm of breast	2	16.67%	0	0.00%	1	12.50%	2	33.33%	5	13.89%
Malignant neoplasm of brochus/lung	2	16.67%	4	40.00%	1	12.50%	0	0.00%	7	19.44%
Malignant neoplasm of colon	1	8.33%	4	40.00%	1	12.50%	1	16.67%	7	19.44%
Malignant neoplasm of kidney	1	8.33%	0	0.00%	0	0.00%	0	0.00%	1	2.78%
Malignant neoplasm of liver	2	16.67%	1	10.00%	0	0.00%	0	0.00%	3	8.33%
Malignant neoplasm of pancreas	1	8.33%	0	0.00%	0	0.00%	2	33.33%	3	8.33%
Malignant neoplasm of prostate	1	8.33%	0	0.00%	0	0.00%	0	0.00%	1	2.78%
Malignant neoplasm rectosigmoid junction	0	0.00%	0	0.00%	2	25.00%	0	0.00%	2	5.56%
Malignant neoplasm tongue	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Malignant neoplasm uterus	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Malignant neoplasm ureter	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Malignant neoplasm site nec	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Malignant neoplasm soft tissue nos	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Lymphoma	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Myelodysplastic syndrome	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Malignant neoplasm stomach	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Multiple myeloma	1	8.33%	0	0.00%	1	12.50%	0	0.00%	2	5.56%
Secondary malignant neo of bone	1	8.33%	0	0.00%	0	0.00%	0	0.00%	1	2.78%
Non Cancer:	18	60.00%	20	66.67%	16	66.67%	12	66.67%	66	64.71%
Average Length of Stay	163.36		74.07		44.42		127.00		13.38	
Non Cancer Days	2287		1037		343		1270		4937	
Acute respiratory failure	1	5.56%	1	5.00%	0	0.00%	1	8.33%	3	4.55%
Acute and chronic respiratory failure	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Acute renal failure	0	0.00%	0	0.00%	0	0.00%	1	8.33%	1	1.52%

COMMUNITY HOSPICE CARE
QUARTERLY REPORT
2015-2016

Statistics

Alzheimer's disease	1	5.56%	2	10.00%	0	0.00%	0	0.00%	3	4.55%
Amyloidosis	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Atrial fibrillation	1	5.56%	0	0.00%	0	0.00%	0	0.00%	1	1.52%
Amyotrophic lateral sclerosis	1	5.56%	0	0.00%	0	0.00%	0	0.00%	1	1.52%
Anemia	0	0.00%	0	0.00%	1	6.25%	0	0.00%	1	1.52%
Cerebral arterial occlusion NOS with Infarction	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
CHF NOS	0	0.00%		0.00%	0	0.00%	2	16.67%	2	3.03%
CHR airway obstruct	1	5.56%	0	0.00%	0	0.00%	2	16.67%	3	4.55%
Chronic kidney disease nos	1	5.56%	0	0.00%	0	0.00%	0	0.00%	1	1.52%
Chronic kidney disease	1	5.56%	5	25.00%	0	0.00%	0	0.00%	6	9.09%
Chronic obstructive asthma	0	0.00%	4	20.00%	0	0.00%	2	16.67%	6	9.09%
Coronary atherosclerosis native ves	1	5.56%	1	5.00%	3	18.75%	0	0.00%	5	7.58%
Core Pulmonale	0	0.00%	1	5.00%	0	0.00%	0	0.00%	1	1.52%
Dementia	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Debility	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
End stage renal disease	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Food vomiting/pneumonitis	2	11.11%	0	0.00%	0	0.00%	0	0.00%	2	3.03%
Fractured neck of femur nos-closed	1	5.56%	0	0.00%	0	0.00%	0	0.00%	1	1.52%
GI hemorrhage	1	5.56%	0	0.00%	0	0.00%	0	0.00%	1	1.52%
Heart failure	0	0.00%	2	10.00%	3	18.75%	0	0.00%	5	7.58%
Intermediate coronary syndrome	1	5.56%	0	0.00%	0	0.00%	0	0.00%	1	1.52%
Intestinal obstruction	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Intracerebral hemorrhage	0	0.00%	1	5.00%	1	6.25%	0	0.00%	2	3.03%
Liver disorder	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Other sever malnutrition	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Paralysis agitans	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Pleural Effusion	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Pnuemonia	0	0.00%	0	0.00%	2	12.50%	0	0.00%	2	3.03%
Postinflam pumonary fibrosis	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Renal failure	1	5.56%	1	5.00%	1	6.25%	1	8.33%	4	6.06%
Renal and ureteral dis	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Respiratory failure	0	0.00%	0	0.00%	2	12.50%	0	0.00%	2	3.03%
Sepsis	0	0.00%	2	10.00%	2	12.50%	2	16.67%	6	9.09%
Stroke	0	0.00%	0	0.00%	1	6.25%	1	8.33%	2	3.03%

Referral Sources:	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
Family/Friends	5	16.67%	7	23.33%	1	4.17%	2	11.11%	15	14.71%
Hospital Social Services/RNs:	13	43.33%	12	40.00%	7	29.17%	11	61.11%	43	42.16%
Ann Arbor VA Hospita	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Blanchard Valley Hospital	0	0.00%	0	0.00%	1	14.29%	0	0.00%	1	2.33%
Cleveland Clinic	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fostoria Community Hospital	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fremont Memorial Hospita	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
James Cancer Clinic	0	0.00%	2	16.67%	0	0.00%	0	0.00%	2	4.65%
Medical College of Ohic	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Mercy Hospital of Tiffin	12	92.31%	6	50.00%	6	85.71%	8	72.73%	32	74.42%
Mercy Hospital of Willard	0	0.00%	2	16.67%	0	0.00%	1	9.09%	3	6.98%
St. Vincent Mercy Medical Center	1	7.69%	1	8.33%	0	0.00%	2	18.18%	4	9.30%
Univ of Toledo	0	0.00%	1	8.33%	0	0.00%	0	0.00%	1	2.33%

COMMUNITY HOSPICE CARE
QUARTERLY REPORT
2015-2016

Statistics

Nursing Homes	1	3.33%	1	8.33%	7	29.17%	1	5.56%	10	9.80%
Autumnwood	1	100.00%	1	100.00%	3	42.86%	0	0.00%	5	50.00%
Good Shepherd Home	0	0.00%	0	0.00%	1	14.29%	0	0.00%	1	10.00%
St. Catherine's Care Center	0	0.00%	0	0.00%	0	0.00%	1	100.00%	1	10.00%
St. Francis Home Tiffin	0	0.00%	0	0.00%	3	42.86%	0	0.00%	3	30.00%
Ruffing Family Care Center	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Assisted Living Facilities	0	0.00%	0	0.00%	3	12.50%	3	16.67%	6	5.88%
Elmwood at the Shawhan	0	0.00%	0	0.00%	2	8.33%	2	11.11%	4	3.92%
Friedman Village	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Seneca House	0	0.00%	0	0.00%	1	4.17%	1	5.56%	2	1.96%
Home Health Agencies	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Mercy Home Care	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Referring Physicians:	6	20.00%	5	16.67%	5	20.83%	0	0.00%	16	15.69%
Ahmad, Munir	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Akers, Mark MD	1	3.33%	0	0.00%	1	4.17%	0	0.00%	2	1.96%
Amin, D.P. MD	1	3.33%	1	3.33%	0	0.00%	0	0.00%	2	1.96%
Bosse, J DO	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Byatt, James MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Maple Creek Medical	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Davis, Edwin MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Garlapati, Krishnaiah, MD	0	0.00%	0	0.00%	2	8.33%	0	0.00%	2	1.96%
Felton, James, MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Gase, Andrew, MD	0	0.00%	0	0.00%	1	0.00%	0	0.00%	1	0.98%
Sears, Christopher MD	1	3.33%	0	0.00%	1	4.17%	0	0.00%	2	1.96%
Mercy Primary Care	0	0.00%	1	3.33%	0	0.00%	0	0.00%	1	0.98%
Mercy Cancer Center	2	6.67%	3	10.00%	0	0.00%	0	0.00%	5	4.90%
Soni, Renu MD	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Vela, John MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Vela, Rudy MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Tiffin Developmental Center	0	0.00%	0	0.00%	1	4.17%	0	0.00%	1	0.98%
Self	0	0.00%	5	16.67%	0	0.00%	1	5.56%	6	5.88%
Certifying Physicians:	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
Adusumilli, MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Akers, Mark MD	5	16.67%	3	10.00%	0	0.00%	0	0.00%	8	7.84%
Alda, Rugen MD	1	3.33%	1	3.33%	1	4.17%	0	0.00%	3	2.94%
Alkhalil, MD	1	3.33%	1	3.33%	1	4.17%	0	0.00%	3	2.94%
Amin, D.P. MD	3	10.00%	4	13.33%	4	16.67%	0	0.00%	11	10.78%
Back, Billy MD	0	0.00%	1	3.33%	0	0.00%	0	0.00%	1	0.98%
Beidelschies, Tim MD	1	3.33%	0	0.00%	1	4.17%	0	0.00%	2	1.96%
Bosse, J. DO	1	3.33%	2	6.67%	2	8.33%	0	0.00%	5	4.90%
Brar, Balhinder MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Bruhl, Stephen DO	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Byatt, James MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Conklin,	0	0.00%	0	0.00%	0	0.00%	1	5.56%	1	0.98%
Crosby, Peter MD	0	0.00%	0	0.00%	1	4.17%	0	0.00%	1	0.98%
Data, Subhajit MD	0	0.00%	0	0.00%	1	4.17%	0	0.00%	1	0.98%
Domingo, Evillo MD	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Felton, M. James MD	2	6.67%	4	13.33%	1	4.17%	2	11.11%	9	8.82%
Fox, Mark MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fondessy, T. MD	0	0.00%	0	0.00%	1	4.17%	0	0.00%	1	0.98%
Frey, Mary	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Garlapati, Krishnaiah MD	6	20.00%	5	16.67%	4	16.67%	7	38.89%	22	21.57%

COMMUNITY HOSPICE CARE
QUARTERLY REPORT
2015-2016

Statistics

Gase, Andrew MD	1	3.33%	4	13.33%	3	12.50%	2	11.11%	10	9.80%
Ghany, Ahmad	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Hoelzle,	0	0.00%	1	3.33%	0	0.00%	0	0.00%	1	0.98%
Hoy, Douglas MD	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Katragadda, Srinivas MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Knight, Kim MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Korrapati, G. MD	0	0.00%	1	3.33%	0	0.00%	0	0.00%	1	0.98%
Lali, D. MD	0	0.00%	1	3.33%	1	4.17%	0	0.00%	2	1.96%
Mauric, John MD	0	0.00%	0	0.00%	0	0.00%	1	5.56%	1	0.98%
Masood, Naghmana MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Nagle, Michael MD	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Ray, Angela DO	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Masood, Naghmana MD	0	0.00%	1	3.33%	0	0.00%	1	5.56%	2	1.96%
Monk, J. Paul	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Muler, Jeffrey MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Rosso, James	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Schulte, James MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Sears, Christopher, MD	3	10.00%	0	0.00%	1	4.17%	3	16.67%	7	6.86%
Shetty,	0	0.00%	0	0.00%	0	0.00%	1	5.56%	1	0.98%
Shehada, Nasfat MD	2	6.67%	0	0.00%	0	0.00%	0	0.00%	2	1.96%
Soni, Renu MD	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Strickland, Rebecca, MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Tita, James A	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Valone, Charles, MD	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Vela, John F	1	3.33%	1	3.33%	1	4.17%	0	0.00%	3	2.94%
Vela, Rudolph J	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Yoder, Douglas MD	0	0.00%	0	0.00%	1	4.17%	0	0.00%	1	0.98%
Patients in Long Term Care Facility:	6	20.00%	6	20.00%	12	20.00%	3	20.00%	27	26.47%
Autumnwood Care Center	1	3.33%	5	16.67%	4	16.67%	1	5.56%	11	10.78%
Good Shepherd Home	1	3.33%	1	3.33%	2	8.33%	1	5.56%	5	4.90%
Ruffing Care Center-Tiffin	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
St. Francis Healthcare - Greensprings	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
St. Catherine's of Fostoria	0	0.00%	0	0.00%	0	0.00%	1	5.56%	1	0.98%
St. Francis Home	2	6.67%	0	0.00%	5	20.83%	0	0.00%	7	6.86%
Tiffin Developmental Center	2	6.67%	0	0.00%	1	4.17%	0	0.00%	3	2.94%
Independence House	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Patients in Assisted Living Facility:	3	10.00%	3	10.00%	1	4.17%	3	16.67%	10	9.80%
Seneca House	2	6.67%	1	3.33%	1	4.17%	1	5.56%	5	4.90%
Elmwood at the Shawhan	1	3.33%	1	3.33%	0	0.00%	2	11.11%	4	3.92%
Friedman Village	0	0.00%	1	3.33%	0	0.00%	0	0.00%	1	0.98%
Caregivers:	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
Brother	2	6.67%	2	6.67%	3	10.00%	0	0.00%	7	6.86%
Cousin	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Daughter	12	40.00%	8	26.67%	11	36.67%	5	27.78%	36	35.29%
Father	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Grandparent	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Grandchild	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Guardian	0	0.00%	2	6.67%	0	0.00%	0	0.00%	2	1.96%
Daughter-in-law	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Son-in-law	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Husband	2	6.67%	4	13.33%	2	6.67%	2	11.11%	10	9.80%
Neighbor	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Mother	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Nephew	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

COMMUNITY HOSPICE CARE
QUARTERLY REPORT
2015-2016

Statistics

Sister	0	0.00%	0	0.00%	0	0.00%	3	10.00%	3	2.94%
Niece	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Other	1	3.33%	3	10.00%	2	6.67%	2	11.11%	8	7.84%
Sister	1	3.33%	0	0.00%	1	3.33%	0	0.00%	2	1.96%
Significant Other	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Son	5	16.67%	6	20.00%	3	10.00%	4	22.22%	18	17.65%
Wife	4	13.33%	5	16.67%	2	6.67%	2	11.11%	13	12.75%
Total referrals	36	100.00%	35	100.00%	39	100.00%	32	100.00%	142	100.00%
Total not admitted	6	16.67%	5	14.29%	15	38.46%	18	56.25%	44	30.99%
Died prior to admission	1	2.78%	2	5.71%	2	5.13%	4	12.50%	9	6.34%
Admitted to another hospice	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Pt/ Family not ready	0	0.00%	0	0.00%	2	5.13%	1	3.13%	3	2.11%
Information only	4	11.11%	2	5.71%	6	15.38%	4	12.50%	16	11.27%
Not Appropriate	1	2.78%	0	0.00%	0	0.00%	0	0.00%	1	0.70%
Outside service area	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
No Response from Physician Contact	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Pending	0	0.00%	1	0.00%	2	5.13%	0	0.00%	3	2.11%
Required Face to Face	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Seeking treatment	0	0.00%	0	0.00%	4	10.26%	5	15.63%	9	6.34%
Admissions	30	83.33%	30	85.71%	24	61.54%	18	56.25%	102	71.83%

DME Suppliers:	2	100.00%	3	100.00%	3	100.00%	3	100.00%	11	100.00%
Advacare	0	0.00%	1	4.17%	3	21.43%	0	0.00%	4	3.92%
Apria	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
B&K	14	60.87%	11	45.83%	4	28.57%	1	7.69%	30	29.41%
Healthcare Solutions	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Northwest Ohio Medical	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
O. E. Meyer	9	39.13%	11	45.83%	7	50.00%	12	92.31%	39	38.24%
Pharmacy Counter	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Shaw Ott Medical	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Patient's Using DME's	23	76.67%	24	80.00%	14	100.00%	13	72.22%	74	72.55%

Pharmacies:	30	100.00%	30	100.00%	24	100.00%	18	100.00%	102	100.00%
CVS Pharmacy-Tiffin	2	6.67%	2	6.67%	2	8.33%	0	0.00%	6	5.88%
Dscount Drug-Willard	1	3.33%	0	0.00%	1	4.17%	0	0.00%	2	1.96%
Fillmore	0	0.00%	1	3.33%	0	0.00%	0	0.00%	1	0.98%
Fostoria City Hospital	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Gibsonburg Pharmacy	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Harry's Pharmacy	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
ICP, Inc.	5	16.67%	4	13.33%	10	41.67%	5	27.78%	24	23.53%
Kroger - Bucyrus	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Kroger -Fostoria	1	0.00%	1	3.33%	0	0.00%	0	0.00%	2	1.96%
Kroger - Tiffin	10	33.33%	6	20.00%	6	25.00%	5	27.78%	27	26.47%
McKesson	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medicine Shoppe - Tiffin	0	0.00%	8	26.67%	1	4.17%	1	5.56%	10	9.80%
Mercy	1	3.33%	5	16.67%	3	12.50%	0	0.00%	9	8.82%
Omnicare	1	3.33%	0	0.00%	1	4.17%	2	11.11%	4	3.92%
PCA	1	3.33%	0	0.00%	1	4.17%	0	0.00%	2	1.96%
Rite Aid - Tiffin	7	23.33%	1	3.33%	2	8.33%	3	16.67%	13	12.75%
Senior Pharmacy Services	0	0.00%	2	6.67%	1	4.17%	0	0.00%	3	2.94%
Zellner Pharmacy	1	3.33%	0	0.00%	0	0.00%	0	0.00%	1	0.98%
Walgreens	0	0.00%	0	0.00%	0	0.00%	1	5.56%	1	0.98%
Walmart	0	0.00%	0	0.00%	2	8.33%	1	5.56%	3	2.94%



Community Hospice Care has
Earned the Joint Commission's
Gold Seal of Approval

